

CSU Technology Metrics Questionnaire
Student-Spring 2001-3/13/01-7/8/01

Good [morning, afternoon, evening,] may I please speak with [name inserted]? Hello, my name is _____ and I am calling from the SBRI Survey Lab at California State University, San Marcos. And I'm calling on behalf of the CSU Chancellor's office.

We are conducting a survey of CSU students, faculty, and staff on issues related to the availability and use of various technologies. The data from this survey will be used to help address the technological needs of the students, staff, and faculty in the CSU system.

<QCAMPVER> Are you still attending [CAMPUS]?

1. YES
2. NO [End Interview]

Let me assure you that your participation is voluntary, and that the answers you give will be kept strictly confidential. I also am required to let you know that this phone call may be monitored by my supervisor for quality control purposes. The interview should take about 15 minutes, and will include questions pertaining to use of technology in the classroom, use of on-line resources, administrative information systems, technical support and training. May we begin?

Global Questions

<TGLOB1> First I would like to ask you a series of questions about your perceptions and attitudes toward the computing and network resources available to you through your campus.

<QGLOB1> Using a scale of zero to ten, where zero equals not at all important and ten equals extremely important, how important would you say computing and network resources are to you in completing your school work?

-
98. DON'T KNOW
 99. REFUSE

<QGLOB2> Using a scale of zero to ten, where zero equals not at all satisfied and ten equals extremely satisfied, overall, how would you rate your satisfaction with the computing and network resources available to you through your campus?

-
- 98. DON'T KNOW
 - 99. REFUSE

<QGLOB3> Are you aware of any efforts to improve computing and network resources (such as updating or adding new computers, software, or peripherals) on your campus in the last two years?

- 1. YES
- 2. NO [SKIP TO Q4A9]

- 8. DON'T KNOW [SKIP TO Q4A9]
- 9. REFUSED [SKIP TO Q4A9]

<QGLOB4> Using a scale of zero to ten, where zero equals no improvement at all and ten equals extremely improved, how much would you say these efforts to improve computing and network resources on your campus have improved the conditions for completing your school work?

-
- 98. DON'T KNOW
 - 99. REFUSED

<Q4A9> Using a scale of zero to ten, where zero equals not at all knowledgeable, and ten equals extremely knowledgeable, how would you rate your knowledge in the use of computer hardware and software you believe are important to your school work?

-
- 98. DON'T KNOW
 - 99. REFUSE

Initiative 1C [Faculty/Students]

<T1C> I'd like to ask you some questions about your experience with technology in your courses at [CAMPUS].

<Q1C0> How many classes have you taken at [CAMPUS] over the last two years including the current term?

-
98. DON'T KNOW [SKIP TO T1D]
99. REFUSE [SKIP TO T1D]

[If Q1C0 = 0 SKIP TO T1D]

<Q1C1> How many classes have you taken over the last two years on this campus, including the current term, in which you were required to use the Internet?
[Must be =< Q1C0]

-
98. DON'T KNOW [SKIP TO Q1C2]
99. REFUSE [SKIP TO Q1C2]

<Q1C1a> In general, using a zero-to-ten scale, where zero equals not at all satisfied and ten equals extremely satisfied, how satisfied have you been with using the Internet in these classes to help you fulfill course requirements?

-
98. DON'T KNOW
99. REFUSE

<Q1C2> How many classes have you taken over the last two years on this campus in which class materials were posted on the web?
[Must be =< Q1C0]

-
98. DON'T KNOW [SKIP TO Q1C3]
99. REFUSE [SKIP TO Q1C3]

<Q1C2a> In general, using a zero-to-ten scale, how satisfied have you been with accessing class materials via the web in these classes, to help you fulfill course requirements?

-
- 98. DON'T KNOW
 - 99. REFUSE

<Q1C3> How many classes have you taken over the last two years on this campus in which you were required to use e-mail?
[Must be =< Q1C0]

-
- 98. DON'T KNOW [SKIP TO Q1C4]
 - 99. REFUSE [SKIP TO Q1C4]

<Q1C3a> In general, using a zero-to-ten scale, how satisfied have you been with using e-mail in these classes to help you fulfill course requirements?

-
- 98. DON'T KNOW
 - 99. REFUSE

<Q1C4> How many classes have you taken over the last two years on this campus in which any instruction was conducted in a computer classroom or lab?
[Must be =< Q1C0]

-
- 98. DON'T KNOW [SKIP TO Q1A1]
 - 99. REFUSE [SKIP TO Q1A1]

<Q1C4a> In general, using a zero-to-ten scale, how satisfied have you been with using computer labs in these classes to help you fulfill course requirements?

-
- 98. DON'T KNOW
 - 99. REFUSE

<Q1A1> How many classes have you taken over the last two years, that were taught wholly or partially in a distributed/distance learning mode; i.e., in a way that does not require you and your instructors to be present in the same place at the same time?

[must be =<Q1C0]

98. DON'T KNOW [SKIP TO Q1A3]

99. REFUSE [SKIP TO Q1A3]

[IF Q1A1 = 0 SKIP TO Q1A3]

<Q1A2> How many classes were predominantly (over 50%) in this mode?

[must be =<Q1A1]

98. DON'T KNOW

99. REFUSE

<Q1A3> Using a scale of zero to ten, where zero is not at all important and ten is extremely important, how important do you believe it is for students to have electronic access to course instruction at any time, any place?

98. DON'T KNOW

99. REFUSE

<Q1CAmt> Would you say the amount of computer and Internet use that is required in your classes is too little, too much, or the right amount?

1. TOO LITTLE
2. TOO MUCH
3. THE RIGHT AMOUNT

8. DON'T KNOW

9. REFUSED

Initiative 1D [Faculty/Students]

On-line Resources

<T1D> Now I'd like to ask you about your use of online information systems and resources available through your campus library.

<Q11D1> Do you use electronic information resources such as online interlibrary loan, online database searches, or online catalogs?

1. YES
2. NO [SKIP TO Q3A1A]

7. NOT APPLICABLE [SKIP TO Q3A1A]
8. DON'T KNOW [SKIP TO Q3A1A]
9. REFUSE [SKIP TO Q3A1A]

<Q1D1a> Using a scale of zero to ten, how would you rate your satisfaction with the quality of the electronic information resources your campus library?

-
98. DON'T KNOW
 99. REFUSE

<Q1D1b> How would you rate your satisfaction with the quantity of the electronic library resources available through your campus library?

-
98. DON'T KNOW
 99. REFUSE

<Q1D1c> How would you rate your satisfaction with the ease of use of the electronic library resources available through your campus library?

-
- 98. DON'T KNOW
 - 99. REFUSE

Initiative 3A [Faculty/Students]

Administrative Information Systems

<Q3A1a> Do you use your campus online information system to get information about class schedules?

- 1. YES
- 2. NO [SKIP TO <Q3A2a>]

- 7. NOT APPLICABLE [SKIP TO <Q3A2a>]
- 8. DON'T KNOW [SKIP TO <Q3A2a>]
- 9. REFUSE [SKIP TO <Q3A2a>]

<Q3A1b> Using a scale of zero to ten, where zero equals not at all satisfied and ten equals completely satisfied, how would you rate your satisfaction with online access to get information about class schedules?

-
- 98. DON'T KNOW
 - 99. REFUSE

<Q3A2a> Do you use your campus online information system to get information about registration?

- 1. YES
- 2. NO [SKIP TO <Q3A3a>]

- 7. NOT APPLICABLE [SKIP TO <Q3A3a>]
- 8. DON'T KNOW [SKIP TO <Q3A3a>]
- 9. REFUSE [SKIP TO <Q3A3a>]

<Q3A2b> Using a scale of zero to ten, how would you rate your satisfaction with online access to get information about registration?

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-
98. DON'T KNOW
 99. REFUSE

<Q3A3a> Do you use your campus online information system to get information about grades?

1. YES
2. NO [SKIP TO <Q3A5a>]

7. NOT APPLICABLE [SKIP TO <Q3A4a>]
8. DON'T KNOW [SKIP TO <Q3A4a>]
9. REFUSE [SKIP TO <Q3A4a>]

<Q3A3b> Using a scale of zero to ten, how would you rate your satisfaction with online access to get information about grades?

-
98. DON'T KNOW
 99. REFUSE

<Q3A4a> Do you use your campus online information system to get information about financial aid?

1. YES
2. NO [SKIP TO <Q3A5a>]

7. NOT APPLICABLE [SKIP TO <Q3A5a>]
8. DON'T KNOW [SKIP TO <Q3A5a>]
9. REFUSE [SKIP TO <Q3A3a>]

<Q3A4b> Using a scale of zero to ten, how would you rate your satisfaction with online access to get information about financial aid?

-
- 98. DON'T KNOW
 - 99. REFUSE

<Q3A5a> Do you use your campus online information system to get information about billing?

- 1. YES
- 2. NO [SKIP TO <Q3A6a>]

- 7. NOT APPLICABLE [SKIP TO <Q3A6a>]
- 8. DON'T KNOW [SKIP TO <Q3A6a>]
- 9. REFUSE [SKIP TO <Q3A6a>]

<Q3A5b> Using a scale of zero to ten, how would you rate your satisfaction with online access to get information about billing?

-
- 98. DON'T KNOW
 - 99. REFUSE

<Q3A6a> Did you use your campus online information system to get information about admission status?

- 1. YES
- 2. NO [SKIP TO <Q3A7a>]

- 7. NOT APPLICABLE [SKIP TO <Q3A7a>]
- 8. DON'T KNOW [SKIP TO <Q3A7a>]
- 9. REFUSE [SKIP TO <Q3A7a>]

<Q3A6b> Using a scale of zero to ten, how would you rate your satisfaction with online access to get information about admission status?

-
- 98. DON'T KNOW
 - 99. REFUSE

<Q3A7a> Do you use your campus online information system to get information about your progress to your degree?

- 1. YES
- 2. NO [SKIP TO <TI4B1>]

- 7. NOT APPLICABLE [SKIP TO <TI4B1>]
- 8. DON'T KNOW [SKIP TO <TI4B1>]
- 9. REFUSE [SKIP TO <TI4B1>]

<Q3A7b> Using a scale of zero to ten, how would you rate your satisfaction with online access to get information about your progress to your degree?

-
- 98. DON'T KNOW
 - 99. REFUSE

Initiative 4B: Faculty/Staff/Students

Connectivity

<TI4B1> This next set of questions is about your use of, and satisfaction with the quality of access to online information services.

<QI4B1a> Have you used campus access to the Internet including the world wide web?

1. YES
2. NO [SKIP TO <Q4B2a>]

8. DON'T KNOW [SKIP TO <Q4B2a>]
9. REFUSE [SKIP TO <Q4B2a>]

<QI4B1b> Using a scale of zero to ten, how would you rate your satisfaction with your campus access to the Internet?

-
98. DON'T KNOW
 99. REFUSE

<QI4B2a> Have you used campus e-mail services?

1. YES
2. NO [SKIP TO <Q4B3a>]

8. DON'T KNOW [SKIP TO <Q4B3a>]
9. REFUSE [SKIP TO <Q4B3a>]

<QI4B2b> Using the same scale, how would you rate your satisfaction with your access to campus e-mail services?

-
98. DON'T KNOW
 99. REFUSE

<QI4B3a> Have you used your campus network from off-campus, dialing directly using a modem, cable, DSL, or ISDN?

1. YES
2. NO [SKIP TO <Q4B4a>]

8. DON'T KNOW [SKIP TO <Q4B4a>]
9. REFUSE [SKIP TO <Q4B4a>]

<QI4B3b> How would you rate your satisfaction with access to your campus network from off-campus, dialing directly to a campus number with a modem, cable, DSL, or ISDN?

-
98. DON'T KNOW
 99. REFUSE

<QI4B4a> Have you used your campus network from off-campus by connecting to some other Internet service provider like AOL, CompuServe, or Earthlink?

1. YES
2. NO [SKIP TO <TUSE1>]

8. DON'T KNOW [SKIP TO <TUSE1>]
9. REFUSE [SKIP TO <TUSE1>]

<QI4B4b> How would you rate your satisfaction with your access to your campus network from off-campus by connecting to some other Internet service provider?

-
98. DON'T KNOW
 99. REFUSE

General Computer Use

<TUSE1> Now I would like to ask you a series of questions about your general computer use.

<QUSE1> How often do you use a computer, for any kind of purpose?

1. Almost every day
2. Weekly
3. Monthly [SKIPTO QUSE3]
4. At least once a semester or quarter [SKIPTO QUSE3]
5. Almost never [SKIPTO QUSE3]
6. Never [SKIPTO QUSE8]

8. DON'T KNOW [SKIPTO QUSE8]
9. REFUSE [SKIPTO QUSE8]

<QUSE2> How many hours per week do you use a computer?

-
98. DON'T KNOW
 99. REFUSE

<QUSE3> Considering all of the ways you may use a computer, at what locations do you use a computer? [Check all that apply]

1. On campus
2. Employment
3. Home
4. Other

8. DON'T KNOW [SKIPTO QUSE5]
9. REFUSE [SKIPTO QUSE5]

[ASK IF "1" is selected on QUSE3]

<QUSE41A> How often do you use a computer on campus?

1. Almost every day
2. Weekly
3. Monthly [SKIPTO QUSE42A]
4. At least once a semester or quarter [SKIPTO QUSE42A]
5. Almost never [SKIPTO QUSE42A]
6. Never [SKIPTO QUSE42A]

8. DON'T KNOW [SKIPTO QUSE42A]
9. REFUSE [SKIPTO QUSE42A]

<QUSE41B> How many hours per week do you use a computer on campus?

-
98. DON'T KNOW
 99. REFUSE

[ASK IF "2" is selected on QUSE3]

<QUSE42A> How often do you use a computer at your place of employment?

1. Almost every day
2. Weekly
3. Monthly [SKIPTO QUSE43A]
4. At least once a semester or quarter [SKIPTO QUSE43A]
5. Almost never [SKIPTO QUSE43A]
6. Never [SKIPTO QUSE43A]

8. DON'T KNOW [SKIPTO QUSE43A]
9. REFUSE [SKIPTO QUSE43A]

<QUSE42B> How many hours per week do you use a computer at your place of employment?

-
- 98. DON'T KNOW
 - 99. REFUSE

[ASK IF "3" is selected on QUSE3]

<QUSE43A> How often do you use a computer at home?

- 1. Almost every day
- 2. Weekly
- 3. Monthly [SKIPTO QUSE44A]
- 4. At least once a semester or quarter [SKIPTO QUSE44A]
- 5. Almost never [SKIPTO QUSE44A]
- 6. Never [SKIPTO QUSE44A]

- 8. DON'T KNOW [SKIPTO QUSE44A]
- 9. REFUSE [SKIPTO QUSE44A]

<QUSE43B> How many hours per week do you use a computer at home?

-
- 98. DON'T KNOW
 - 99. REFUSE

[ASK IF "4" is selected on QUSE3]

<QUSE44A> How often do you use a computer at "other"?

- 1. Almost every day
- 2. Weekly
- 3. Monthly [SKIPTO QUSE5]
- 4. At least once a semester or quarter [SKIPTO QUSE5]
- 5. Almost never [SKIPTO QUSE5]
- 6. Never [SKIPTO QUSE5]

- 8. DON'T KNOW [SKIPTO QUSE5]
- 9. REFUSE [SKIPTO QUSE5]

<QUSE44B> How many hours per week do you use a computer at “other”?

-
- 98. DON'T KNOW
 - 99. REFUSE

<QUSE5> How would you rate your overall skill level in using a computer? Would you say you have no skills, minimal skills, good skills, or excellent skills?

- 1. NO SKILLS
- 2. MINIMAL SKILLS
- 3. GOOD SKILLS
- 4. EXCELLENT SKILLS

- 8. DON'T KNOW
- 9. REFUSE

<QUSE6> How much would you say you enjoy using a computer? Would you say a great deal, somewhat, very little, or not at all?

- 1. A GREAT DEAL
- 2. SOMEWHAT
- 3. VERY LITTLE
- 4. NOT AT ALL

- 8. DON'T KNOW
- 9. REFUSE

<QUSE7> What percentage of your total computer use would you say is class or academically related, as opposed to use that is for business, home, or recreational purposes?

-
- 98. DON'T KNOW
 - 99. REFUSE

<QUSE8> On a scale of zero to ten, where zero equals not at all important, and ten equals extremely important, how would you rate the importance of the use of a computer for completing your coursework and achieving your educational goals?

-
- 98. DON'T KNOW
 - 99. REFUSE

<QUSE9> On a scale of zero to ten, where zero equals not at all important, and ten equals extremely important, how would you rate the importance of computer literacy for your future employment goals?

-
- 98. DON'T KNOW
 - 99. REFUSE

Initiative 4A: Faculty/Staff/Students

Workstation

<TI4A1> Now I would like to ask you a series of questions about your experiences with university-provided computer hardware and software on campus.

<QI4A1> Do you have access to a university-provided computer workstation, like in a computer lab, to complete your school work?

- 1. YES
- 2. NO [SKIP TO <QCOMP1>]

- 8. DON'T KNOW [SKIP TO <QCOMP1>]
- 9. REFUSE [SKIP TO <QCOMP1>]

<QI4A1c> Using a scale of zero to ten, where zero equals not at all satisfied and ten equals completely satisfied, how would you rate your satisfaction with the university-provided computer workstations available to you?

-
- 98. DON'T KNOW
 - 99. REFUSE

<QI4A2> Do you have access to university-provided computer software you need to complete your school work?

1. YES
2. NO [SKIP TO <QCOMP1>]

8. DON'T KNOW [SKIP TO <QCOMP1>]
9. REFUSE [SKIP TO <QCOMP1>]

<QI4A2c> Using the same scale, how would you rate your satisfaction with the university-provided software available to you?

-
98. DON'T KNOW
 99. REFUSE

Private Computer

<QCOMP1> Do you currently own a computer that is operational?

1. YES
2. NO [SKIP TO <QCOMP3>]

8. DON'T KNOW [SKIP TO <QCOMP3>]
9. REFUSE [SKIP TO <QCOMP3>]

<QCOMP2> How long have you had this computer?

_____ years _____ months
[SKIP TO <TI4A3>]

<QCOMP3> Do you have access to a computer, other than at the University that you can use for your class assignments?

1. YES
2. NO

8. DON'T KNOW
9. REFUSE

Help/Technical Support

<TI4A3> This series of questions deals with your experiences when you have problems or need assistance with a university provided computer workstation, network, or software.

<Q4A3> When you need help with a university-provided computer, software, or network connection, which of the following campus services are available to you for getting assistance?

1. A telephone call center
2. A campus walk-in help desk
3. E-mail
4. Web site link to campus help desk
5. Computer lab staff
6. Other (specify) _____

8. DON'T KNOW [SKIP TO <T4A7>]
9. REFUSE [SKIP TO <T4A7>]

<Q4A3A> Have you used any campus services to get assistance with a university-provided computer, software or network connection?

0. No [SKIP TO <T4A7>]
1. Yes

8. DON'T KNOW [SKIP TO <T4A7>]
9. REFUSED [SKIP TO <T4A7>]

<Q4A4> Which of these services have you used?

1. A telephone call center

2. A campus walk-in help desk
3. E-mail
4. Web site link to campus help desk
5. Computer lab staff
6. Other (specify) _____

8. DON'T KNOW [SKIP TO <T4A7>]
9. REFUSE [SKIP TO <T4A7>]

[ASK IF <Q4A4> = 1, ELSE SKIP TO <Q4A4_2>]

<Q4A4_1> On a scale from zero to ten, where zero equals not at all satisfied and ten equals completely satisfied, how satisfied are you with the telephone call center services?

-
98. DON'T KNOW
 99. REFUSE

[ASK IF <Q4A4> = 2, ELSE SKIP TO <Q4A4_3>]

<Q4A4_2> On a scale from zero to ten, where zero equals not at all satisfied and ten equals completely satisfied, how satisfied are you with the campus walk-in help desk services?

-
98. DON'T KNOW
 99. REFUSE

[ASK IF <Q4A4> = 3, ELSE SKIP TO <Q4A4_4>]

<Q4A4_3> On a scale from zero to ten, where zero equals not at all satisfied and ten equals completely satisfied, how satisfied are you with the campus E-mail help services?

-
98. DON'T KNOW
 99. REFUSE

[ASK IF <Q4A4> = 4, ELSE SKIP TO <Q4A4_5>]

<Q4A4_4> On a scale from zero to ten, where zero equals not at all satisfied and ten equals completely satisfied, how satisfied are you with the web site link to help?

-
98. DON'T KNOW
 99. REFUSE

[ASK IF <Q4A4> = 5, ELSE SKIP TO <Q4A4_6>]

<Q4A4_5> On a scale from zero to ten, where zero equals not at all satisfied and ten equals completely satisfied, how satisfied are you with the computer lab staff services?

98. DON'T KNOW

99. REFUSE

[ASK IF <Q4A4> = 6, ELSE SKIP TO <T4A3>]

<Q4A4_6> On a scale from zero to ten, where zero equals not at all satisfied and ten equals completely satisfied, how satisfied are you with the “other” services?

98. DON'T KNOW

99. REFUSE

Training

<T4A7> In this next section I am going to ask you about your participation and satisfaction with computer training programs geared towards improving basic computing skills. Please do not include course work for which you have received credit.

<Q4A7> Using a scale of zero to ten, where zero equals not at all important and ten equals extremely important, how important do you believe it is for your campus to offer training activities or programs such as self-paced training or workshops to help students improve basic computing skills, for example, word processing, spreadsheets, e-mail, or web browsers?

98. DON'T KNOW

99. REFUSE

<Q4A7A> Have you participated in campus training activities or programs geared towards improving basic computing skills?

0. No [SKIP TO <T4A13>]

1. Yes

8. DON'T KNOW [SKIP TO <T4A13>]

9. REFUSED [SKIP TO <T4A13>]

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<Q4A8A> Which of the following types of training programs have you participated in?

1. Computer-based training
2. A workshop
3. Other (specify)

8. DON'T KNOW [SKIP TO <T4A4>]
9. REFUSE [SKIP TO <T4A4>]

[ASK IF <Q4A8A_1 or _2 or _3 ARE CHOSEN, ELSE SKIP TO <T4A4>]

<Q4A8a1> Using a scale of zero to ten, where zero equals not at all satisfied and ten equals completely satisfied, in general, how would you rate your satisfaction with the training programs you have participated in?

-
98. DON'T KNOW
 99. REFUSE

Personal Purchase

<T4A13> The next few questions are about your purchase of computers for personal use.

<Q4A13> Do you have access to a campus program that enables you to purchase computers and some peripherals, such as printers and zip drives, at discount prices?

1. YES
2. NO [SKIP TO <TCOMS>]

8. DON'T KNOW [SKIP TO <TCOMS>]
9. REFUSE [SKIP TO <TCOMS>]

<Q4A13a> Have you personally made a computer hardware purchase through this program?

1. YES
2. NO [SKIP TO <TCOMS>]

8. DON'T KNOW [SKIP TO <TCOMS>]
9. REFUSE [SKIP TO <TCOMS>]

<Q4A13b> Using a scale of zero to ten, how would you rate your satisfaction with the way your purchase request was handled?

-
98. DON'T KNOW
 99. REFUSE

<Q4A13c> Using the same scale, how would you rate your satisfaction with the equipment you purchased through the CSU computer discount program?

-
98. DON'T KNOW
 99. REFUSE

Community Service

<TCOMS> Now I'd like to ask you a few questions about community service. Community service refers to all work or services provided by individuals, campus organizations, public or private community agencies, or businesses that contribute to the quality of life in the community. Such work may be voluntary, for pay, or for course credit (also known as service learning).

<QCOMS1> Between January 2000 and December 2000, did you perform any community service?

1. YES
2. NO [SKIP TO <QDEM1>]

8. DON'T KNOW [SKIP TO <QDEM1>]
9. REFUSE [SKIP TO <QDEM1>]

<QCOMS2> Did you perform community service as a volunteer?

1. YES
2. NO

8. DON'T KNOW
9. REFUSE

<QCOMS3> Did you perform community service and receive a stipend?

1. YES
2. NO

8. DON'T KNOW
9. REFUSE

<QCOMS4> Did you perform community service and receive course credit?

1. YES
2. NO

8. DON'T KNOW
9. REFUSE

Ask if QCOMS2=1 or QCOMS3=1 or QCOMS4=1 ELSE SKIP TO QDEM1

<QCOMS5> How many hours per week did you perform community service?

-
- 98. DON'T KNOW
 - 99. REFUSE

<QCOMS6> How many months of the year did you perform community service?

-
- 98. DON'T KNOW
 - 99. REFUSE

<QCOMS7> What was the primary area of focus for your community service?

- 1. EDUCATION
- 2. HEALTH
- 3. ENVIRONMENT
- 4. PUBLIC SAFETY/CRIME PREVENTION
- 5. POLITICAL ACTION/COMMUNITY ORGANIZING
- 6. SOCIAL SERVICES
- 7. RELIGIOUS/FAITH BASED
- 8. OTHER _____

- 8. DON'T KNOW
- 9. REFUSE

Employment

<QDEMA> Are you employed right now?

- 1. Yes
- 2. No

- 8. DON'T KNOW [SKIP TO <QDEM1>]
- 9. REFUSE [SKIP TO <QDEM1>]

<QDEMA_1> On average, how many hours a week do you work?

-
- 98. DON'T KNOW
 - 99. REFUSE

Demographics

<QDEM1> For categorization purposes, can you tell me the year in which you were born?

-
- 98. DON'T KNOW
 - 99. REFUSE

[Ask QRACE only if RACE = Decline to State]

<QRACE> How would you describe your racial background?

- 1. WHITE
- 2. LATINO/HISPANIC/MEXICAN AMERICAN/OTHER LATIN COUNTRY
- 3. AFRICAN AMERICAN OR BLACK
- 4. ASIAN [specify]
- 5. AMERICAN INDIAN
- 6. OTHER [specify]
- 7. REFUSED

<QCOM> Thank you for your time and participation. Do you have any comments you would like to add about the subjects we have covered today?

<QDEM2> NOT ASKED OF RESPONDENT
Enter gender of the respondent.

1. FEMALE
2. MALE